



## Reach Retail Services New Customer Form

Billing Name: \_\_\_\_\_

Trade As: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Tel: \_\_\_\_\_

Mobile: \_\_\_\_\_

Email Address: \_\_\_\_\_

Contact Name: \_\_\_\_\_

### Delivery Details (tick if the same)

If different:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Tel: \_\_\_\_\_

Mobile: \_\_\_\_\_

Email Address: \_\_\_\_\_

Contact Name: \_\_\_\_\_

### Profile

Customer Type:

Independent  Deli  Symbol Group

Multiple

Category:

Retail  State Body  Education

Sport & Leisure  Health  QSR

### Opening Hours

Monday to Friday \_\_\_\_\_ to \_\_\_\_\_ Saturday \_\_\_\_\_ to \_\_\_\_\_ Sunday \_\_\_\_\_ to \_\_\_\_\_

### Agreement

We agree to be bound by the terms and conditions on reverse

Authorised Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Signature of Witness: \_\_\_\_\_ Date: \_\_\_\_\_

Address of Witness: \_\_\_\_\_

\_\_\_\_\_

I would like to receive occasional updates and relevant offers in the future from Reach Group

## Orders

- The company will endeavour to deliver all orders received by the company by 1pm Mon-Fri on the following day. Subject to availability and excluding public and bank holidays.
- For orders received after 1pm Mon-Thurs delivery will require an additional 24 hours. For orders received after 1pm on Friday delivery will be made the following Mon. Delivery can be arranged for Sunday with prior agreement and a delivery charge will apply.
- Once prior agreement is reached the company reserves the right to apply a delivery charge for some or all deliveries.

## Delivery

- All day time deliveries should be checked and signed for by the customer at the time of delivery. All discrepancies should be noted on the driver's delivery docket at the time of delivery. No claims for damages, shortages or incorrect goods can be issued after this time.
- All discrepancies for deliveries made to a closed outlet should be raised on the day of delivery.

## Payments

- Full settlement in accordance with our terms is necessary to ensure continuity of supply.
- Reach Retail Services retains legal title to all goods supplied until payment of all monies due on the customer's account is received in full.
- You will receive your invoice in an electronic format sent to an email address of choice.

## Prices

- Every effort will be made to hold prices firm, however with currency market changes all prices are subject to alteration without notice.

## General

- The company reserves the right to change these terms and conditions from time to time and the revised terms and conditions will take effect after notice is given.

## Cancellations

- While every effort will be made to meet customers requirements, amendments or cancellation of any order, or any part thereof, can only be accepted by agreement. Cancellation may result in a charge to the customer of costs incurred by the company.

## Force Majeure

- In the case of manufacturing or production stoppages due to fire, breakdowns, explosions, strikes, force majeure or any cause outside of the company's control deliveries of any order may be suspended for the duration of the stoppage, and the company shall be under no liability for any reason.